



Return Application to:
WYRED or WY Relay EDP
 444 W. Collins Dr., Ste. # 1200
 Casper, WY 82601

Phone: 307-577-0539
 Fax: 307-472-5601
 Email: dws-wyrelay@wyo.gov

APPLICATION FOR SPECIAL TELEPHONE EQUIPMENT

Name of applicant: _____
Last Maiden First MI

Mailing Address: _____
Street or Box # Apt./Ste. # City Zip

Physical Address: _____
Street Apt./Ste. # City Zip

Name of Apartment Building or Mobile Home Park, if applicable: _____

Telephone number: _____ Email address: _____
 Voice TTY Text Voice/TTY Voice/Text

Date of birth (MM/DD/YYYY): _____ Last 4 of Social Security Number: _____

ALTERNATE CONTACT INFORMATION

Please provide an alternate person that we have permission to speak with regarding your application, especially if your hearing loss currently prohibits you from using the telephone. (children, spouse, etc.)

Name: _____ Daytime phone #: _____
 Relation to you: _____ Phone Only Text Only Either
 Email address: _____

DISABILITY AND VERIFICATION

Disability: Deaf Hard of Hearing Visual Impairment Speech Disability
 The professional listed below can verify my disability: *(Professional's signature is NOT required.)*

Name: _____ Verifier's Occupation: *(Check one)*
 Business Name: _____ Licensed Physician
 Mailing Address: _____ Speech Pathologist Audiologist
 City: _____ State: _____ Zip: _____ Vocational Rehabilitation Counselor
 Wyoming Relay Representative
 Other _____
 Telephone #: _____ Email address: _____

APPLICANT CERTIFICATION

I certify under penalty of perjury that I meet the definition (as provided on page 6 of the instructions) of Deaf, Deaf-Blind, Speech-Disabled, or Hard of Hearing; that I have read and understand the information on page 5 of the instructions; that I am a resident of the State of Wyoming; that I am able to understand the nature and use of this equipment; that I have provided accurate income information on the financial application; and that all statements made by me on this application are true and correct to the best of my knowledge. My signature below grants release of information to verify my disability and permission to speak with my alternate contact.

Applicant or POA signature: _____ Date: _____

Parent/Legal Guardian/ signature: _____ Date: _____
(required if applicant is under the age of 18)

OFFICE USE ONLY Date received: _____ File Number: _____ Approved: Yes No

Who is your landline telephone service provider? (i.e. CenturyLink, Spectrum, etc.)

Who is your wireless provider? (i.e. Verizon or AT&T)

Who is your internet provider? (i.e. Spectrum)

Do you have Caller ID service? Yes No

Is it hard to get up from a chair to answer the phone?
 Yes No

Can you read the newspaper with glasses if needed?
 Yes No

How comfortable are you with new technology?
1 2 3 4 5 6 7 8 9 10
(not at all) (somewhat) (very)

Do you wear hearing aids? Yes No
If yes, do they have T-coils? Yes No Unsure
Do you have a streamer? Yes No Unsure
Are they Bluetooth capable? Yes No Unsure
When were they last adjusted? _____

How many telephone devices do you currently have in operation in your home? _____

Do you currently have a message retrieval system in use at your home?
 Yes/answering machine Yes/voicemail No

Circle your preferred type of telephone:
Cordless Corded Wireless Captioned TTY

Circle your preferred wireless operating system:
Android Apple iOS unsure

Circle your level of hearing loss:
None to Mild to Moderate to Severe to Profound

Do you have an "easy-to-get-to" telephone jack and a power outlet within 6 feet of the telephone jack?
 Yes No

Do you have someone (yourself, family member, friend, neighbor, service provider) who can install and set up the equipment, and assist you with learning the features of the equipment? Yes No

Provide additional information that will help us better assist you: _____

Select only one from the equipment below.

TTYs

- Superprint 4425A
- Miniprint 425
- Ameriphone Q90D
 - Speakers (HCO)
 - Headphones (HCO)
- Ultratec Uniphone 1140

Please call for additional options.

CAPTIONED PHONES

- CapTel 840 Plus
 - CapTel 840i/880i *
 - CapTel 2400i BT *
- * = requires high-speed internet.

CORDED PHONES

- Clarity Alto Plus
- Geemarc BDP400
- ClearSounds CSC600W
- Clarity JV35
- Clarity HA40 In-Line Amplifier
- ClearSounds CS-IL95W
- Speech Adjust-a-Tone In-Line Amplifier
- TeliTalk Electrolarynx

CORDLESS PHONES

- Panasonic KX-TGM450S
- Clarity BT914
- Clarity XLC2+
- Clarity XLC3.4+
- Clarity XLC7BT
- Clarity XLC8
- ClearSounds A1600BT

WIRELESS DEVICES

- Lively Flip
- Jitterbug Smart2
- MiniVision2
- Serene HA-40 Hear All
- Clarity XLCGo
- Clarity Sempre Mini

ACCESSORY DEVICES

- Headphones (wired or wireless)
- Mounts and Stands
- Amplicom AB900 Answering Machine
- Voice Dialer
- Talking Caller ID with Call Blocker
- Neckloop (model varies)

Signaling devices are available for both landline and wireless phones. An applicant may chose one transmitter and one compatible remote receiver. Accessories are available as needed for ease of use.

SIGNALING DEVICES

- Serene Innovations RF200
- ClearSounds CS-CR200
- Krown Phone Strobe Flasher
- SquareGlow Signaling Kit
- Sonic Alert TR75VR
 - Sonic Alert SA201
 - Sonic Alert BL300
 - Sonic Boom Alarm Clock
- Bellman & Symfon Transmitter
 - Alarm Clock w/Bed Shaker
 - Flash Receiver
 - Portable Audible Receiver
 - Pager Receiver
- HomeAware Transmitter
 - Alarm Clock w/Bed Shaker
- Sonic Bomb SS100BT2
- Sonic Alert SS125BT
- HomeAware Bridge Unit

WY RELAY FINANCIAL APPLICATION
PLEASE REVIEW INSTRUCTIONS ON REVERSE OR CALL 1-800-452-1408

Applicant name: _____ # of persons in family unit, including the applicant: _____

A. MONTHLY GROSS INCOME

- | | | | |
|--|----------|--|--------------------------|
| 1. Wages, Salaries, Tips | \$ _____ | 10. Tribal Per Capita..... | \$ _____ |
| 2. Spouse's Wages, Salaries, Tips, etc. | \$ _____ | 11. Student Financial Scholarships/Grants..... | \$ _____ |
| 3. Public Assistance | \$ _____ | 12. Trust and/or Estates | \$ _____ |
| 4. Workers' Compensation*..... | \$ _____ | 13. Investment Income..... | \$ _____ |
| 5. Social Security* | | 14. Guaranteed Income..... | \$ _____ |
| SSI, SSDI, Other..... | \$ _____ | 15. Unemployment | \$ _____ |
| 6. VA Disability* | \$ _____ | 16. Other | \$ _____ |
| 7. Private Disability* | \$ _____ | 17. Other | \$ _____ |
| 8. Child Support (that you receive)..... | \$ _____ | | |
| 9. Rental Income/Notes Receivable..... | \$ _____ | Add lines 1-17: | Subtotal \$ _____ |

* **Disability-related income needs to be listed but is not included in calculating the subtotal.**
 Disability-related income will not be considered when determining eligibility.

B. LIQUID ASSETS

1. Cash or Savings.....\$ _____
2. Stocks/Bonds.....\$ _____
3. Total Liquid Assets (add Lines 1 and 2)
4. Enter \$2,000 for yourself or \$3,000 for combined exemption for you and your spouse..... \$ _____
5. Net Liquid Assets (Line 3 minus Line 4; if a negative number, enter "0" on Lines 5 and 6)
6. Divide the amount of Net Liquid Assets by 12 and enter here.....**Subtotal** \$ _____

C. TOTAL RESOURCES

(Add subtotals, Section A & B) **TOTAL \$** _____

D. MONTHLY DEDUCTIONS

1. Cost of Living (1 person = \$4,530; 2 persons = \$6,103; 3 or more = see Cost of Living Table on back).\$ _____
 2. Client Disability-related Expenses (See #7 on back)
 3. Child Support (you are required to pay, not any you may be receiving).....
- Add Lines 1-3: **Subtotal** \$ _____

E. AVAILABLE APPLICANT RESOURCES

(Section C minus D) **TOTAL \$** _____

If your total monthly resources (Section C) are greater than your monthly deductions (Section D), you will not be eligible to obtain special telephone equipment free of charge from WY Relay. You may participate in our loan program prior to purchasing equipment on your own, if desired. You may also reapply if your circumstances change.

We encourage you to return your application even if you think your financial resources will make you ineligible to receive equipment free of charge.

Please check here and return this application if you would like more information on our loan program .

F. SIGNATURES

I certify that the information provided on this form is a true and accurate statement of my financial status. I understand that falsifying information I provide is just cause for denial of equipment and/or services.

Applicant or POA signature _____ Date _____ Parent/Legal Guardian signature _____ Date _____

Program Consultant signature _____ Date _____

WY Relay is an equal opportunity employer with equal opportunity programs.
 Auxiliary aids and services are available upon request to individuals with disabilities.

INSTRUCTIONS FOR FINANCIAL APPLICATION

1. State laws governing WY Relay require that financial eligibility standards be applied. The purpose of this form is to determine your eligibility to receive equipment free of charge from WY Relay. Contact WY Relay for help completing any sections with which you have difficulty.
2. The family unit means yourself, spouse, minor children or other family members who are designated as dependents on your most recent federal income tax return.
3. If you are not of legal age (18 years), or are of legal age but are not emancipated, your parent/ legal guardian must also sign this form.
4. **Section A (Monthly Gross Income):** Enter the source(s) and monthly gross amount(s) of all income received by the family unit. All items should be listed as monthly amount(s). Disability-related income should be listed in this section; however, it should **not** be included when calculating the subtotal in Section A.
5. **Section B (Liquid Assets):** Enter the source(s) and gross amount(s) of any assets which are or may be converted into cash. Liquid assets include, but are not limited to, the following: cash, savings or money market accounts, and investment accounts (ie: stocks, bonds, mutual funds, etc). Enter "0" in the subtotal if a negative number results from the calculations.
6. **Section C (Total Resources):** Add the subtotal of Section A (Monthly Gross Income) to the subtotal of Section B (Liquid Assets) (A + B) to obtain Total Resources.
7. **Section D (Monthly Deductions):**
 1. **Cost of Living:** Refer to the Cost of Living Table provided below. Remember to input the correct amount based upon the size of your family unit.
 2. **Disability Related Expenses:** Eligible deductions are limited to your disability-related expenses such as attendant care, medications, and maintenance on assistive devices.
 3. **Child Support:** List the monthly amount you pay for child support (if applicable).
8. **Section E (Available Applicant Resources):** Subtract Section D (Monthly Deductions) from Section C (Total Resources) and enter the final amount. Enter "0" if a negative number.
9. **Section F (Signatures):** Carefully read the statements above the signature lines. If you have any questions, please discuss them with a WY Relay representative prior to signing your application.
10. Return the completed applications (financial and special telephone equipment) to:

Mail: WY Relay ; 444 West Collins Drive, Suite 1200 Casper, WY 82601
 Fax: 307-472-5601 ATTN: WY Relay
 Email: dws-wyrelay@wyo.gov (include scanned PDF attachments)

2023 COST OF LIVING TABLE

Size of Family Unit	Monthly Income
1	\$ 4,860.00
2	\$ 6,572.00
3	\$ 8,288.00
4	\$ 10,000.00
5	\$ 11,712.00
6	\$ 13,424.00
7	\$ 15,140.00
8*	\$ 16,852.00

**For family units with more than 8 members, add \$1,712.00 for each additional member.*

I found out about WY Relay from:

Please check all that apply:

- My Physician, PA, Nurse, Family practitioner, etc.
- My Speech Pathologist
- My Audiologist
- My Vocational Rehabilitation Counselor
- WY Relay Presentation (*indicate where*): _____
- Health Fair (*indicate where*): _____
- Other Professional/Service Provider (*indicate individual or organization*): _____
- Advertisement (*indicate media: TV, radio, etc.*): _____
- Other: _____



A program of



TO BE ELIGIBLE TO RECEIVE EQUIPMENT, AN APPLICANT MUST:

1. Be deaf, hard of hearing, speech disabled, or deaf-blind (see definitions, page 6);
2. Be a resident of Wyoming;
3. Be able to demonstrate ability to use and care for the equipment;
4. Meet the income eligibility requirement; and
5. Return equipment previously received (if applicable) from Wyoming Relay. If your equipment is stolen or damaged by fire, you must report it to the police/fire department and provide a copy of the report to WY Relay before getting replacement equipment.

Note: Applicants under the age of 18 must have a parent or legal guardian sign the application and assume responsibility for the equipment. Legally emancipated minors are considered adults for this application.

If your application is approved, your responsibilities as a WY Relay client will include:

- ☎ Disclosing applicable information about your hearing needs to aid WY Relay in assisting you.
- ☎ Selecting one primary piece of equipment (i.e. telephone) and one secondary piece of equipment (i.e. signaling device) with remote device (if desired).
- ☎ Maintaining the equipment appropriately (i.e. keeping it clean, avoiding contact with liquids, using the WY Relay-provided surge protector if applicable, etc.) for the life of the product.
- ☎ Understanding that—once you are provided with new equipment—you will NOT be eligible to exchange your equipment until the warranty has expired and your equipment malfunctions. All equipment received from WY Relay has at least a 3-year manufacturer's warranty.
- ☎ Notifying WY Relay of any problems with the functioning or use of the equipment.
- ☎ Processing all warranty claims for repair or replacement. Upon approval, you will be provided with information on warranty procedures for your product(s).
- ☎ Purchasing replacement paper for TTYs, replacement batteries, additional handsets (for cordless models), and/or accessories for your equipment. WY Relay does not pay for, nor reimburse, for any of these items.
- ☎ Paying for monthly service plan charges, long distance charges, and/or optional services/charges from your telephone and/or internet service provider(s).

Equipment offered by WY Relay has been fully tested to ensure functionality and reliability while also offering a wide range of options to meet the needs of most individuals with hearing loss. If you don't think that any of the equipment choices shown in this application packet will be of benefit to you, please contact us so that we may work together to find alternative equipment that will assist you.

You are also encouraged to take advantage of our loan program prior to making your final selection; there is no charge to participate, but it will allow you the opportunity to try equipment prior to making a decision. Please keep in mind that once we provide new equipment to you, you cannot reapply for new equipment for at least three (3) years unless your hearing loss or speech disability changes.

WY Relay is an equal opportunity employer with equal opportunity programs.
Auxiliary aids and services are available upon request to individuals with disabilities.

DEFINITIONS

Deaf – The condition of a person whose hearing in both ears is impaired to the degree that the person is unable to understand speech.

Hard of Hearing – The condition of a person whose hearing loss requires use of specialized telecommunications equipment to communicate effectively on the telephone.

Speech Disability – The condition of a person whose speech impediment renders speech on an ordinary telephone unclear and susceptible to misunderstanding.

TTY (Text Telephone) – An electrical device with a keyboard which, when used with a telephone, allows a deaf or hard of hearing individual to effectively communicate.

VCO (Voice Carry Over) – A device that allows deaf or hard of hearing users without speech disabilities to speak directly to the called person. Everything the called person says is typed either directly or by a communications assistant and appears as text on the display of the VCO device. CapTel™ is an enhanced VCO device.

HCO (Hearing Carry Over) – A device that allows a person with a speech disability to listen directly to the telephone conversation through speakers or headphones connected to a TTY and to type their response using the TTY keyboard, which is then read by a communications assistant to the person they are calling.

EQUIPMENT OFFERED BY WYOMING RELAY

The rest of the application are pictures and brief descriptions of the equipment that Wyoming Relay can offer to applicants. If you would like more information or a more detailed spec sheet of certain equipment, please contact Dominique Maestas, WYRED Equipment Distribution Specialist, via:

Phone: 1-800-452-1408 V/TTY or (307) 577-0539 V
Email: dws-wyrelay@wyo.gov or dominique.maestas@wyo.gov
Mail: ATTN: Wyoming Relay
444 West Collins Drive, Suite 1200
Casper, WY 82601

We look forward to working with you and/or the person you are referring to our program!

Please note: If you are in need of equipment to assist you in accessing the telephone network and do not feel the equipment listed on our website or in the WYRED Application will meet your needs, please contact Dominique to discuss your specific needs and circumstances. Equipment may be special-ordered on a case-by-case basis.

The following symbols will be displayed next to equipment that is recommended, depending on the disability and needs of the eligible applicant:



Hard-of-Hearing/Deaf



Vision Impairments



Speech Differences

TTY's (Text Telephones, Teletypewriter, or TDD's)

TTY's allow you to type your conversation and read the response on the display. The following are examples of TTY's distributed to eligible applicants:

Superprint 4425A



- ☎ Full feature printer TTY
- ☎ Programmable auto-answer 32K memory
- ☎ TTY Announcer™
- ☎ Relay Voice Announcer
- ☎ Memory dialing and dialing by name
- ☎ Three print sizes

Miniprint 425



- ☎ Basic Printer TTY
- ☎ Auto-answer takes calls and prints messages
- ☎ Built-in ring flasher
- ☎ Direct connection to telephone line (two jacks)
- ☎ Three print sizes
- ☎ Sticky Keys for single-handed typists

Ameriphone Q90D



- ☎ Hearing Carry Over (HCO) option with speakers, headphones, or headsets.
- ☎ Built-in Ring Flasher
- ☎ Audible ringer with optional external speaker
- ☎ Great option for individuals with speech disabilities

Ultratec Uniphone 1140



- ☎ A full-features TTY with a comfortable keyboard
- ☎ Allows Voice Carry Over (VCO) phone calls
- ☎ 10 speed dials for frequently-called numbers
- ☎ Built-in ring flasher and backlit display
- ☎ Volume control for telephone handset at 20dB

For further information or spec sheets on TTY's distributed by WYRED or other text-based options, please contact our office.

Things to Consider about Captioning Telephones

1. Captioned telephones allow the user to listen with amplification to the caller and also to read everything the caller is saying.
2. Captioned telephone calls have a third party operator who listens to the caller's side of the conversation, and then revoices everything the caller says into voice recognition technology. The voice recognition technology converts verbal input into text output, which is then sent back down the telephone/internet lines to the user's captioned telephone. This process may result in some delays in the natural flow of the conversation.
3. To prevent fraudulent use of the service, registration with the captioned telephone service provider will be required, including name, address, birth date, and the last four digits of the user's SSN.
4. Captioning may not be perfect! Captioning accuracy varies from one service provider to another.

Captioned telephones work just like a regular telephone, except they allow you to read the portion of the conversation that you cannot effectively hear through the handset. The captioning service is provided by a live communications assistant using voice recognition technology. The captioning service is provided free of charge to the end user, and is paid for either by the State of Wyoming or via the FCC's Telecommunications Relay Service fund. The FCC requires that distributors of captioned telephones assess users to ensure the captioning service and its funding mechanisms are utilized appropriately. Unless a client is a previous captioned telephone user, WYRED requires clients to be assessed to determine if they can benefit from captioning. A captioned telephone will not be provided if the client can benefit from amplification and/or tone control only.

CAPTIONED TELEPHONES

Captioned telephones are for approved applicants who cannot benefit from amplification and/or tone control. The following are examples of captioned telephones distributed to eligible applicants:

CapTel® Model 840 Plus



- ☎ Requires analog or IP-based telephone line
- ☎ Internet connection optional— **when not connected it will result in an extra step for callers**
- ☎ DSL lines are supported with appropriate filters

CapTel® Model 840i/880i



- ☎ Requires landline and internet connection
- ☎ Model 840i is the same size as the 840+ model pictured above
- ☎ Model 880i is ideal for low vision clients (*pictured*)
- ☎ DSL lines are supported with appropriate filters
- ☎ Not compatible with PBX lines

CAPTIONED TELEPHONES

CapTel® Model 2400i BT



- ☎ Requires high speed/broadband internet connection via Ethernet or Wi-Fi and landline services
- ☎ Touch screen technology
- ☎ Bluetooth capabilities
- ☎ Built-in answering machine
- ☎ Not compatible with PBX systems unless an analog port is available

The following captioning telephones are not distributed by Wyoming Relay but we would be more than happy to assist in any way we can for the user to get into contact with the proper provider. Features of the phones can include built-in answering machine and phonebook, touch screen, loud amplification and more. These phones require landline and internet services. For additional information, troubleshooting assistance, or to obtain equipment from one of these providers, please contact the provider directly.

CaptionCall



- ☎ Website: www.captioncall.com
- ☎ Phone: 833-691-1600
- ☎ Customer Support: 1-877-557-2227
- ☎ Email: support@captioncall.com
- ☎ **Free equipment with completed Professional Referral Form**

ClearCaptions



- ☎ Website: www.clearcaptions.com
- ☎ Phone: 1-866-246-7850
- ☎ Customer Support: 1-866-868-8695
- ☎ Email: information@clearcaptions.com
- ☎ **Free equipment with completed Professional Certification Form**

Ensemble with ClearCaptions



- ☎ Website: my.clearcaptions.com/content/athome
- ☎ **Free equipment with completed online form**

CORDED AMPLIFIED TELEPHONES

The following are examples of corded amplified telephones available to eligible applicants:

Clarity Alto Plus



- ☎ 53dB amplification
- ☎ Outgoing speech amplification of 15dB
- ☎ Tone control options
- ☎ Big buttons for low vision
- ☎ Amplified speakerphone
- ☎ Caller ID features (*must have Caller ID services*)

Geemarc BDP400



- ☎ 40 dB amplification
- ☎ Vocalizes menu options, names, numbers, and commands, including the Caller ID
- ☎ Speakerphone
- ☎ Big buttons for low vision
- ☎ Wall mountable

ClearSounds CSC600W



- ☎ 50dB amplification with full range tone control
- ☎ Large keypad
- ☎ Talking features for users with vision loss
- ☎ 104 dB adjustable extra loud ringer and bright visual flasher
- ☎ 30 name and number phonebook directory

Clarity JV35



- ☎ 50dB amplification
- ☎ Extra loud (95+ dB) ringer
- ☎ Flashing visual ringer
- ☎ Very large buttons
- ☎ Three (3) programmable one-touch emergency buttons with Braille characters

CORDED AMPLIFIED TELEPHONES

Clarity HA-40 Inline Phone Amplifier



- ☎ 40 dB amplification
- ☎ Works with your current corded phone for easy installation
- ☎ BOOST button eliminates background noise
- ☎ Tone selector assists with speech clarity
- ☎ Powered by 9V battery

ClearSounds CS-IL95W



- ☎ 40 dB amplification
- ☎ Works with your current corded phone for easy installation
- ☎ Adjustable tone control
- ☎ Powered AC adapter

Speech Adjust-a-Tone In-Line Amplifier



- ☎ 40-120 dB amplification
- ☎ Works with your current corded phone
- ☎ Quick and easy set-up
- ☎ Six adjustable frequency controls for base, mid, treble range together with the volume control

For further information or spec sheets on corded amplified telephones distributed by WYRED, please contact our office.

CORDESS AMPLIFIED TELEPHONES

The following are cordless amplified telephones available to eligible applicants:

Panasonic KX-TGM450S



- ☎ 50 dB amplification
- ☎ Tone control for defining and enhancing sound
- ☎ Slow talk control for conversing in real-time
- ☎ Built-in answering machine with slow talk feature
- ☎ Speakerphone on handset and base
- ☎ Caller ID features (*must have Caller ID services*)

CORDLESS AMPLIFIED TELEPHONES

Clarity BT914



- ☎ 40 dB amplification
- ☎ Pair up to two Bluetooth phones, headsets, or accessories
- ☎ Speakerphone on handset and base
- ☎ Built-in digital answering machine
- ☎ Caller ID features (*must have Caller ID services*)

Clarity XLC2+



- ☎ 50 dB amplification
- ☎ Talking Caller ID and keypad
- ☎ 15 dB for outgoing speech
- ☎ Four tone settings for a customized listening
- ☎ Clarity Support with one button push
- ☎ Loud and visual ringer (95 dB)

Clarity XLC3.4+



- ☎ 50 dB amplification
- ☎ Illuminated, talking dial pad
- ☎ Large buttons that speak when pushed
- ☎ Hearing-aid compatible
- ☎ Clarity Support with one button push
- ☎ Extra loud ringer (95 dB)

Clarity XLC7BT



- ☎ 50 dB amplification
- ☎ Bluetooth capabilities to pair to a cell phone
- ☎ Talking Caller ID and keypad
- ☎ Outgoing speech amplification
- ☎ High contrast screen and backlit dial pad

CORDLESS AMPLIFIED TELEPHONES

Clarity XLC8



- ☎ **Compatible with landline and wireless connection**
- ☎ 50 dB amplification
- ☎ Digital answering machine
- ☎ Bluetooth capabilities to pair to a cell phone
- ☎ Live slow talk to slow down real-time conversation
- ☎ Call blocker/call screening to block and screen unwanted phone calls

ClearSounds A1600BT



- ☎ **Compatible with landline and wireless connection**
- ☎ 50 dB amplification
- ☎ Bluetooth capabilities to pair to a cell phone
- ☎ Digital answering machine
- ☎ Talking keypad and phonebook

For further information or spec sheets on cordless amplified telephones distributed by WYRED, please contact our office.

CUSTOMIZED WIRELESS DEVICES AND APPS

Android or Apple • Tablet or Smartphone

The smartphones and tablets distributed by WYRED will come with a preloaded package of applications customized for the applicants' communication needs. The availability and type of wireless device given will be dependent upon the applicant's service plan, communication needs, and other factors determined by an assessment/questionnaire. The applicant will be responsible for data/WiFi services.



WIRELESS DEVICES AND ACCESSORIES

Wyoming Relay Equipment Distribution Program (WYRED) offers a range of wireless device options customized to the applicants needs. Current available devices include cellular phone amplifiers, flip phones, smartphones, tablets, headphones, neck loops, and signaling devices.

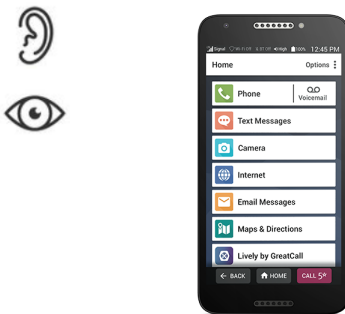
The following are examples of amplified cell phones are available to eligible applicants:

Lively Flip



- ☎ Loud amplification
- ☎ Big buttons and bright screen for vision loss users
- ☎ Simple Menu
- ☎ Magnifier with flashlight
- ☎ Amazon Alexa
- ☎ 5Star Urgent Response button for emergencies
(Must purchase 5Star services)

Jitterbug Smart2



- ☎ Loud amplification
- ☎ Loud ringer
- ☎ Large, bright 5.5" screen
- ☎ Hearing Aid Compatible
- ☎ 5Star Urgent Response button for emergencies
(Must purchase 5Star services)

Please Note: Both of these amplified cellular telephones are activated through Lively. A cellular service provider that works in Verizon's coverage areas but activation can only be obtained through Lively (you cannot activate it through any other provider). NO contract; NO credit check; NO cancellation fee; and NO long distance/roaming charges! Rate plans starting as low as \$14.99 per month (not including taxes or surcharges).

MiniVision2



- ☎ Ideal for individuals with vision loss
- ☎ Big buttons and bright screen
- ☎ Talking voice guide that will speak items like Caller ID, battery level, text messages, and more
- ☎ Dedicated SOS button
- ☎ **Unlocked for GSM networks only** such as Union Wireless, StraightTalk, and TracFone,

WIRELESS DEVICES AND ACCESSORIES

The following are examples of devices assist with amplification when connected to a wireless device. Wyoming Relay Equipment Distribution Program (WYRED) has the following amplified wireless devices available for eligible applicants:

Serene HA-40 Hear All



- ☎ 40 dB amplification
- ☎ Pairs with any Bluetooth cell phone
- ☎ Volume and tone controls
- ☎ Padded speaker grill added for comfort and background noise isolation
- ☎ Compatible with T-Coil hearing-aids

Clarity XLCGo



- ☎ 50 dB amplification
- ☎ Tone control, boost button, and volume control
- ☎ Hearing aid compatible
- ☎ Bluetooth connects to cell phone to amplify phone conversations
- ☎ Charging cradle, car clip, and lanyard included
- ☎ Compatible with the XLC8, XLC7BT, and XLC3.4+

Clarity Sempre Mini



- ☎ 116 dB amplification
- ☎ Pairs with any Bluetooth cell phone
- ☎ Volume and tone controls
- ☎ Built-in shirt clip
- ☎ Up to 7 hours of talk time
- ☎ Headphones or earbuds included
- ☎ *Limited supply

Headphones



- ☎ Can assist with amplification and clarity delivering sound to both ears
- ☎ WYRED has a variety of headphones and earbuds that can be plugged into any 3.5 aux jack or Bluetooth connect to any compatible device

ACCESSORIES

Tablet/Phone Mounts and Stands



- ☎ Wireless device can be mounted to a wheelchair, bed, or any piece of furniture that will allow the user to have better use of the device
- ☎ Can be customized to fit the client's needs
- ☎ An assessment will need to take place to determine best fit

Amplicom AB900



- ☎ 40 dB amplification
- ☎ 24 minutes of digital recording
- ☎ Tone control
- ☎ Play back speed control
- ☎ Easily connects to existing landline phone

Talking Caller ID with Call Blocker



- ☎ Blocks 14,000 pre-programmed robocaller and telemarketer numbers
- ☎ Allows to block 2,000 more numbers
- ☎ Store up to 100 contacts of trusted callers
- ☎ **Connects to landline phones**

SOLUTIONS FOR INDIVIDUALS WITH SPEECH DISABILITIES

The following devices are distributed by the Wyoming Relay Equipment Distribution Program (WYRED) to eligible applicants with speech disabilities:

TeliTalk™ Electrolarynx Telephone by Griffin Laboratories



- ☎ High quality handset, speakerphone, and a head-phone jack provide flexible options
- ☎ Powered by the telephone
- ☎ Selected specifically for clients who have undergone a laryngectomy procedure
- ☎ Optional HandsFree™ Electrolarynx Holder

VM Inline Voice Magnifier



- ☎ 25 dB amplification for outgoing speech
- ☎ Simple connection to existing landline phone
- ☎ Selected specifically for clients who are soft spoken or have weak speech

Ameriphone Q90D



- ☎ Selected specifically for clients with a speech disability who want to type their conversation and listen to the response
- ☎ Utilizes Hearing Carry Over (HCO) option which requires speakers, headphones, or a headset.

Clarity Alto Plus



- ☎ 15 dB amplification for outgoing speech
- ☎ Selected specifically for clients who are soft spoken or have weak speech
- ☎ Loud ringer
- ☎ 50 dB amplification for incoming speech

*The italicized equipment on page 2 is for outgoing voice amplification also.

***Depending on the speech disability, a wireless device with a customized app package could be the solution to assist the individual with communication on the phone and in person.

LANDLINE SIGNALING DEVICES

Wyoming Relay Equipment Distribution Program (WYRED) can assist individuals with signaling devices for their landline phones. The following are examples of signaling devices that are distributed to the eligible applicants:

Serene Innovations RF200



- ☎ **Landline compatible**
- ☎ Unique, bright flashing patterns
- ☎ Adjustable ring tones to distinguish the type of notification
- ☎ Jack for optional bed shaker
- ☎ Battery backup in case of power outages

ClearSounds CS-CR200



- ☎ **Landline compatible**
- ☎ Extra loud volume up to 95 dB
- ☎ Adjustable tone control
- ☎ Bright flashing strobe light
- ☎ Wall or desk mount

Krown Phone Strobe Flasher



- ☎ **Landline and videophone compatible**
- ☎ Powered by the phone line
- ☎ Bright 10 candela LED
- ☎ Alerting visually without audio

SquareGlow Phone Transmitter with Flashing Receiver



- ☎ **Landline and videophone compatible**
- ☎ 7 customizable LED colors
- ☎ 52 ringtones
- ☎ Extra loud volume up to 120 dB
- ☎ Range of up to 600 feet

LANDLINE SIGNALING DEVICES

Wyoming Relay Equipment Distribution Program (WYRED) can assist individuals with signaling devices for their landline phones. Eligible applicants may choose one transmitter and one remote receiver. The following are examples of signaling devices that can be distributed:

Sonic Alert TR75VR Telephone Transmitter



- ☎ **Landline and videophone compatible**
- ☎ Three distinct flash patterns
- ☎ Green indicator light reminds to turn on attached lamp
- ☎ Select unique flash pattern for type of call
- ☎ Transmits to all traditional Sonic Alert remote receivers listed below

Sonic Boom Alarm Clock with Bed Shaker



- ☎ Extra loud volume up to 98 dB
- ☎ Select any combination of loud pulsating audio alarm, flashing lights, and/or a bed shaker vibration
- ☎ Adjustable tone control
- ☎ Large, bright digital display with adjustable angle

Sonic Alert SA201 Deluxe Remote Receiver



- ☎ Alerts by flashing any lamp plugged into its plug outlet
- ☎ An extra plug-outlet to plug in other items
- ☎ The signaling lamp can also be used for normal room lighting with the lamp's on/off switch

Sonic Alert BL300 Strobe Receiver



- ☎ Built-in, high intensity strobe light for signaling
- ☎ Projects 360 degrees when flashing
- ☎ Portable for places a lamp is not normally used
- ☎ Plug into a wall electrical outlet

LANDLINE SIGNALING DEVICES

Wyoming Relay Equipment Distribution Program (WYRED) can assist individuals with signaling devices for their landline phones. Eligible applicants may choose one transmitter and one remote receiver. The following are examples of signaling devices that can be distributed:

Bellman & Symfon Visit Telephone Transmitter



- ☎ **Landline compatible**
- ☎ Include 9V battery and Y-jack 3.5 mm jack
- ☎ Transmits to all Bellman & Symfon Visit Line telephone receivers listed below

Alarm Clock with a Bed Shaker



- ☎ Extra loud volume up to 100 dB
- ☎ Four flashing LED lights
- ☎ Large LCD display with backlight
- ☎ Adjustable tones
- ☎ Battery backup power all functions during a power outage

Flash Receiver



- ☎ Powerful strobe light and colored LEDs
- ☎ Twist the top to the left or right to direct the light in different directions
- ☎ Approx. operating range about 100 feet
- ☎ Built-in phone jack for standalone notification of

Portable Audible Receiver



- ☎ Extra loud volume up to 90 dB
- ☎ Various sounds and LED light signals to choose from
- ☎ Portable unit to take up to 100 feet away from the transmitter

Pager Receiver



- ☎ Alerts with vibrations and lights for various alarms
- ☎ Small enough to put in pocket or attach to a band
- ☎ Approx. operating range about 100 feet
- ☎ Includes one AAA battery

LANDLINE SIGNALING DEVICES

Wyoming Relay Equipment Distribution Program (WYRED) can assist individuals with signaling devices for their landline phones. Eligible applicants may choose one transmitter and one remote receiver. The following are examples of signaling devices that can be distributed:

Sonic Alert HomeAware HA360VPT Telephone Transmitter



- ☎ **Landline, videophone, and fax compatible**
- ☎ Uses two #357 silver oxide batteries (included)
- ☎ There is up to 1000 ft. range between the transmitter and the main unit
- ☎ Will signal to the HA360M Main Unit listed below

HomeAware Alarm Clock with a Bed Shaker



- ☎ Extra loud ringer up to 110 dB
- ☎ Powerful bed shaker and bright strobe
- ☎ Volume and tone control for audible alarm
- ☎ Caller ID displays on large LED screen
- ☎ Scrolling text for easy reading
- ☎ Automatic dimmer dual alarm and snooze functions

For further information or spec sheets on landline signaling equipment distributed by WYRED, please contact our office.

WIRELESS SIGNALING DEVICES

Wyoming Relay Equipment Distribution Program (WYRED) can assist individuals with signaling devices for their wireless phones. The following are examples of signaling devices that are distributed to the eligible applicants:

Serene Innovations RF200



- ☎ Loud ringer and bright flashing light to alert
- ☎ Connector for an optional bed shaker
- ☎ Alerts for incoming phone calls, text messages, FaceTime, Skype, social media, and more
- ☎ USB port for charging cell phone
- ☎ Detects through vibration

Sonic Bomb SS100BT2



- ☎ Bluetooth connect to wireless device
- ☎ Must be plugged into wall outlet for power
- ☎ Set unlimited alarms
- ☎ Compatible with iOS and Android
- ☎ Alert for texts, phone calls, emails, and alarms
- ☎ Snooze button in app

Sonic Alert SS125BT



- ☎ Bluetooth connect to wireless device
- ☎ Easy to use Sonic Bomb app
- ☎ Compatible with iOS and Android
- ☎ Set multiple alarms and notifications
- ☎ User customizations like alarm duration and type, snooze time, vibration strength and patterns, etc.

WIRELESS SIGNALING DEVICES

Wyoming Relay Equipment Distribution Program (WYRED) can assist individuals with signaling devices for their landline phones. Eligible applicants may choose one transmitter and one remote receiver. The following are examples of signaling devices that can be distributed:

Bellman & Symfon Visit Smart Phone Sensor with Transmitter



- ☎ **Compatible with smart phone and tablet**
- ☎ Alerts incoming phone calls, text messages, email, FaceTime, social media, and more
- ☎ Detects through lighting up of the phone screen

Alarm Clock with a Bed Shaker



- ☎ Extra loud volume up to 100 dB
- ☎ Four flashing LED lights
- ☎ Large LCD display with backlight
- ☎ Adjustable tones
- ☎ Battery backup power all functions during a power outage

Flash Receiver



- ☎ Powerful strobe light and colored LEDs
- ☎ Twist the top to the left or right to direct the light in different directions
- ☎ Approx. operating range about 100 feet
- ☎ Built-in phone jack for standalone notification of

Portable Audible Receiver



- ☎ Extra loud volume up to 90 dB
- ☎ Various sounds and LED light signals to choose from
- ☎ Portable unit to take up to 100 feet away from the transmitter

Pager Receiver



- ☎ Alerts with vibrations and lights for various alarms
- ☎ Small enough to put in pocket or attach to a band
- ☎ Approx. operating range about 100 feet
- ☎ Includes one AAA battery

WIRELESS SIGNALING DEVICES

Wyoming Relay Equipment Distribution Program (WYRED) can assist individuals with signaling devices for their wireless phones. The following are examples of signaling devices that are distributed to the eligible applicants:

Sonic Alert HomeAware Smart Phone Transmitter



- ☎ Plugs into the back of the HA360M Main Unit
- ☎ Creates a Bluetooth link with any smartphone
- ☎ Notifies for incoming phone calls and text messages
- ☎ Download the free HomeAware app for customizing
- ☎ App is compatible with Android and Apple

Sonic Alert HomeAware Alarm Clock with Bed Shaker



- ☎ Extra loud ringer up to 110 dB
- ☎ Powerful bed shaker and bright strobe
- ☎ Volume and tone control for audible alarm
- ☎ Caller ID displays on large LED screen
- ☎ Scrolling text for easy reading
- ☎ Automatic dimmer dual alarm and snooze functions

Sonic Alert HomeAware Bridge Unit



- ☎ Allows traditional Sonic Alert receivers to work with the new HomeAware alerting system
- ☎ Only wireless system available that is compatible with Sonic Alert receivers
- ☎ Requires the Sonic Alert HomeAware System to operate

For further information or spec sheets on wireless signaling equipment distributed by WYRED, please contact our office.



Thank you for your interest in our services!

For more information or clarification regarding the WYRED Program, Loan Program, and/or the rules and regulations governing them, please contact Dominique Maestas, Equipment Distribution Specialist, via:

Phone: 1-800-452-1408 V/TTY or (307)577-0539 V

Email: dws-wyrelay@wyo.gov or dominique.maestas@wyo.gov

Website: <https://www.wyomingrelay.com/wyred>

Mail: ATTN: Wyoming Relay
444 West Collins Drive, Suite 1200
Casper, WY 82601